



## FREQUENTLY ASKED QUESTIONS

### Erasmus incoming students

#### BEFORE THE MOBILITY

Q: Can I apply for an Erasmus+ mobility to your University before the nomination?

A: No, you can only apply after we receive your official nomination from your University.

Q: How can I find the exact dates of the semester/academic year?

A: Your Letter of Acceptance includes the information about the exact study dates. The same information has also been sent to you by email.

Q: I am enrolled in one faculty, but I would like to take some courses from another faculty at UBB. Is that possible?

A: Yes, you can take up to 2 courses from a different faculty at UBB than the one in which you are enrolled.

Q: What are the application deadlines?

A: The application deadlines are 15 July (winter semester and academic year) and 15 November (summer semester).

Q: Can I study Romanian language while I am doing my Erasmus+ mobility at UBB?

A: Yes. The Faculty of Letters organizes special Romanian language courses for Erasmus+ students at UBB every semester. The course includes 4 hours of Romanian every week and there are groups for beginners, intermediate and advanced students. The course should be included in your Learning Agreement and successful completion of the course is rewarded with 5 ECTS.

Q: When can I enrol in courses?

A: You can only enrol in courses after the beginning of the semester.

Q: When is the timetable available?

A: The timetable is available only 3-5 days before the beginning of the semester.

## ACCOMMODATION

Q: Is there accommodation offered for Erasmus+ students at UBB?

A: Yes, there are limited dormitory places for Erasmus+ students at UBB..

Q: Can a colleague that is coming to another university in Cluj-Napoca apply for a place in the UBB dormitories?

A: No, UBB dormitories only accommodate UBB students.

Q: Can I ask to share a room in a UBB dormitory with a friend who is also coming to do an Erasmus+ mobility at UBB?

A: Yes, we will do our best to accommodate your request. Please bear in mind that your friend will also need to ask us to share a room with you.

Q: Are there single rooms in UBB dormitories?

A: No, we have no dormitories with single rooms.

Q: Is there internet connection in the dormitory?

A: Yes, there is wi-fi internet connection in all UBB dormitories.

Q: Do I need to fill in a special accommodation form to ask for accommodation in the student dormitories?

A: No, the option for accommodation is included in the application.

Q: I applied for accommodation in the UBB dormitories. When will I know if I was awarded a place?

A: You will be informed by email about the accommodation that can be offered to you after 25 July (winter semester and academic year) or 25 November (summer semester).

Q: I applied for a place in the UBB dormitory, but I now found an apartment in town and no longer need the dormitory place. Can I give it up?

A: Yes, you can give up your dormitory place at any point. Just inform the Erasmus+ Office contact person.

Q: When can I get access to the dormitory?

A: You can only get access to the dormitory after you check in during the check in schedule for each semester which are communicated to you by email as soon as decided. Normally, check in schedule is only 3-4 days before the start of the semester. You cannot access the dormitory before that date. You cannot access the dormitory outside this schedule.

Q: I extended my Erasmus+ mobility for the second semester, but now I want to extend my stay in the dormitory as well. Is that possible?

A: If there are enough places, we will automatically extend your stay in the dormitory. You will be informed about this after 15 January of every year. You might need to change dormitories if there are not enough places in the dormitory of your original accommodation.

## DURING THE MOBILITY

Q: Can I get a student ID card from UBB?

A: Yes, you can get your student ID card from the secretary office at your faculty.

Q: Are there any activities I need to attend before the start of the semester?

A: No, we organize no activities before the official start date of the semester.

Q: Is there an introduction event organized for Erasmus+ students?

A: Yes, there is an orientation seminar organized by the Erasmus+ Office at UBB every semester (the first Wednesday of each semester). The Erasmus Student Network Cluj-Napoca organizes the Intro Days for Erasmus+ students. You can check their activities [here](#).

Q: I have an arrival/departure/attendance document that needs to be signed. Where should I go?

A: Arrival/departure/attendance documents are signed at the Erasmus+ Office of the University.

Q: Whom should I consult about course choice and academic advice?

A: For any academic issues, you need to consult your faculty coordinator – all faculty coordinators and their email addresses are available [on our website](#).

Q: Can I make changes to my initial Learning Agreement?

A: Yes, you can do so in the first 3 weeks of courses. Your changes need to be discussed with your faculty coordinator at UBB and your home university coordinator(s). Changes need to be approved by the faculty coordinator at UBB and your home university coordinator(s).

Q: I want to extend my stay for the second semester as well. What should I do?

A: You need to ask your home University for the particular extension form they use. This form needs to be approved by the faculty coordinator at UBB and your home university coordinator(s). After you have all these approvals and signatures, the extension form should be sent to the Erasmus+ Office who will issue your official letter of extension.

## AFTER THE MOBILITY

Q: Who should give me my Transcript of Records?

A: The faculty issues the Transcript of Records.