Important announcement for SELF-SPONSORED NON-EU STUDENTS (Romanian preparatory year, bachelor and master level)

The self-sponsored nonEU students who want to apply for a place in the dormitory for the 2023 summer holiday must apply online! **The application will be open between June 12 and June 23, 2023. After this deadline you won't be able to request an on-campus summer accommodation.**

The accommodation request will be made by accessing the following link:
https://accommodation.cci.ubbcluj.ro/
Please following the steps indicated by the platform.

To access the accommodation online platform it is necessary to know the username and the password from the institutional email address (first name.last name@stud.ubbcluj.ro). If you do not know these details, please contact the IT responsible from your faculty.

Important information:
- On-campus summer accommodation will be in dorm 6 (5 persons/room).
- The confirmation will be displayed by the platform.
- The room will be allocated by the administrator of the dorm. You cannot choose/change the room.
- The accommodation's cost will be paid according to the rate of the dorm.
- The check-in will be possible starting July 11, 2023.
- No accommodation requests will be received after the deadline or by e-mail.

Information regarding the institutional e-mail address (first name.last name@stud.ubbcluj.ro)

1. the institutional e-mail log in details (username and initial password) can be found in your academic info account (https://academicinfo.ubbcluj.ro/Info/) – in the information menu.

2. if you didn't change the initial password of your institutional e-mail account until now, before applying for the on-campus summer accommodation, it is necessary to change the password, following the steps indicated by the platform https://outlook.office.com.

3. tutorials related to changing the initial password/resetting/recovering the password can be followed by accessing the links: https://dtic.ubbcluj.ro/tutorial/recover-your-office365-account/ AND https://dtic.ubbcluj.ro/tutorial/change-office365-password/

4. if you fail, you can call on the support of our colleagues from the IT department, filling out a request at helpdesk.ubbcluj.ro

5. if an error occurs, after you tried to log in the application, check the following:
- ✓ make sure that you fall into the category for which the application was created (self-sponsored from non-EU countries undergraduate/master/Romanian preparatory students, who will continue their studies at UBB).
- ✓ make sure you are not log in on the internet browser with your personal account; you may choose to log in as a guest or you may open an incognito window from your browser.
- ✓ if the error displayed by the platform is 403 or 401, that means there is a mistake in your academic register; this information can only be corrected by the secretary from the faculty.

If you are part of this category and you tried all of the above and you cannot connect to the accommodation platform, please ask the secretary from your faculty to check the details of your enrolment, especially the type of student (foreign self-sponsored student). If you still have problems, please send a message to corina.todea@ubbcluj.ro explaining the situation and add a print screen of the error message displayed.

Make sure you get your login credentials and apply on time.