ON-CAMPUS ACCOMMODATION for SELF-SPONSORED NON-EU STUDENTS

(Bachelor and master level)

The self-sponsored nonEU students (bachelor and master level) who want to apply for a place in the dormitory for the 2024-2025 academic year must apply online! **The application will be open between July 25, 2024 and August 25 (at 8 pm), 2024.**

For the 2024-2025 academic year, the accommodation in the student dormitories will be allocated based on the applicant's academic performance, in a system similar to the one used for allocating places for Romanian students. All the details will be mentioned once you access the accommodation platform.

The accommodation request will be made by accessing the following link accommodation.cci.ubbcluj.ro, following the steps indicated by the platform.

You may access the online accommodation platform exclusively with the institutional email address (first name.last name@stud.ubbcluj.ro). If you do not know these details, please contact the IT responsible from your faculty.

Important information:
- The result will be communicated on the platform, until September 10, 2024.
- The room will be allocated by the administrator of the dorm. You cannot choose/change the room.
- The accommodation's cost will be paid according to the rate of the dorm.
- After this period, the platform will not reopen, and you will not be able to request on-capus accommodation.

Information regarding the institutional e-mail address
(first name.last name@stud.ubbcluj.ro)

1. log in details for the institutional e-mail (username and initial password) can be found in your academic info account (https://academicinfo.ubbcluj.ro/Info/) – in the information menu.

2. if you didn't change the initial password of your institutional e-mail account until now, before applying for the on-campus summer accommodation, it is necessary to change the password, following the steps indicated by the platform https://outlook.office.com.

3. tutorials related to changing the initial password/resetting/recovering the password can be followed by accessing the links: https://dtic.ubbcluj.ro/tutorial/recover-your-office365-account/ AND https://dtic.ubbcluj.ro/tutorial/change-office365-password/

4. if you fail, you can call on the support of our colleagues from the IT department, filling out a request at helpdesk.ubbcluj.ro

5. if an error occurs, after you tried to log in the application, check the following:
- ✓ make sure that you fall into the category for which the application was created (self-sponsored from non-EU countries undergraduate/master/Romanian preparatory students, who will continue their studies at UBB).
- ✓ make sure you are not log in on the internet browser with your personal account; you may choose to log in as a guest or you may open an incognito window from your browser.
- ✓ if the error displayed by the platform is 403 or 401, that means there is a mistake in your academic register; this information can only be corrected by the secretary from the faculty.

If you are part of this category and you tried all of the above and you cannot connect to the accommodation platform, please ask the secretary from your faculty to check the details of your enrolment, especially the type of student (foreign self-sponsored student). If you still have problems, please send a message to vianora.catanet@ubbcluj.ro explaining the situation and add a print screen of the error message displayed.

Make sure you get your login credentials and apply on time.